

Peer Recovery Support Services (PRSS) Community of Practice (CoP)

August 23, 2016

Kick-Off Webinar

Questions & Answers

TECHNICAL QUESTIONS:

Q1: How will information from learning sessions be collected, disseminated and organized?

A1: *General information and other resources will be posted on the NH Center for Excellence website at <http://nhcenterforexcellence.org/resources/community-of-practice-resources/peer-recovery-support-services-community-of-practice/> after each learning opportunity. Specific information available to CoP members only will be posted on the discussion forum page. To become a member of the Discussion Forum, please visit the NH Center for Excellence website at <http://nhcenterforexcellence.org/join-a-community/what-is-a-community-of-practice/>. For further assistance, please contact Katy Shea (kshea@jsi.com / 603-573-3372) or Rekha Sreedhara (rsreedhara@jsi.com / 603-573-3342).*

Q2: Will the presentation slides be available after the session?

A2: *A PDF of the presentation slides will be sent to all registered participants after the learning session via a follow-up e-mail. Slides will also be posted on the NH Center for Excellence website at <http://nhcenterforexcellence.org/resources/community-of-practice-resources/peer-recovery-support-services-community-of-practice/>.*

ACCREDITATION QUESTIONS:

Q3: Will information about the accreditation process be made available on the NH Center for Excellence website?

A3: *Yes, information will be posted on the NH Center for Excellence website and can be accessed here: <http://nhcenterforexcellence.org/resources/community-of-practice-resources/peer-recovery-support-services-community-of-practice/>.*

CERTIFIED RECOVERY SUPPORT WORKER (CRSW) QUESTIONS:

Q4: If someone has started the CRSW process and requirements change, do they need to meet new requirements or are they "grandfathered" in?

A4: *The new CRSW requirements decreased the number of education and observation hours needed; therefore, anyone having started the process will likely be further toward certification. However, everyone will need to take an exam, no exceptions.*

Q5: What is required to keep the CRSW certification current?

A5: 12 hours of approved continuing education in the 24 months subsequent to the date of licensure are required per <http://www.nhes.nh.gov/elmi/products/licertocc/documents/alcohol.pdf>.

Q6: Is there a plan to fast track Recovery Coaches to become CRSWs?

A6: Recovery coaches must apply to become a CRSW, see guidelines at: <http://www.dhhs.nh.gov/dcbcs/bdas/documents/crsw-app.pdf>.

Q7: Once the CRSW application is submitted, how long does it take to become certified? Has the licensing board modified any of its interworking with getting certifications approved within a timely manner? Applications are taking more than 30 days to be processed even after they are completed.

A7: The licensing board has up to 60 days upon receipt of an application to examine the application and up to 120 days upon receipt of an application to approve or deny the application. For more details, please review RSA 541-A:29 <http://www.qencourt.state.nh.us/rsa/html/lv/541-a/541-a-mrq.htm>.

Q8: Can a CRSW be added to the Board? Will this group work with the licensing board?

A8: Per NH Statute: Section 330-C: 3 section 1 (<http://www.qencourt.state.nh.us/rsa/html/XXX/330-C/330-C-mrq.htm>), "The board shall comprise 7 members to be appointed by the governor with the consent of the council. The members of the board shall be citizens of the United States and shall include 4 master licensed alcohol and drug counselors, one licensed alcohol and drug counselor, and 2 members of the general public."

Q9: Will Training of Trainers (TOT) trainings for specific trainings take place (e.g. 12 core functions, HIV, suicide prevention) to avoid extensive travel and increase availability of trainings?

A9: More frequent training will be offered once needs are assessed.

DATA COLLECTION & EVALUATION QUESTIONS:

Q10: Do you anticipate supporting one common IT program for tracking of services/hours across programs?

A10: There will not be one common IT program; however, there will be standards for collecting and reporting data. A small group is convening in the coming weeks to work on this, ideas will be shared with larger group, as appropriate and necessary before submitting to the state for review and approval to disseminate.

Q11: Since data collection is critical in tracking outcomes and building in sustainability - is there a single data collection tool that has been identified so we have consistent data measures?

A11: *A small group is convening in the coming weeks to work on this, ideas will be shared with larger group, as appropriate and necessary before submitting to the state for review and approval to disseminate.*

LIABILITY AND BILLING QUESTIONS:

Q12: **What options exist for recovery coaches regarding liability coverage?**

A12: *FO will research options.*

Q13: **Is the NH Providers Association available to provide billing for PRSSs?**

A13: *Yes, please contact Courtney Gray for more details at courtney@nhproviders.org.*

OTHER QUESTIONS:

Q14: **Is a specific curriculum required for the peer (staff) to provide to the peer (client)?**

A14: *NH uses the Connecticut Community for Addiction Recovery (CCAR) model for recovery coaching with the CSRW requirements found at <http://www.dhhs.nh.gov/dcbcs/bdas/documents/csw-app.pdf>. NH is actively working on system of care that protects the recipient and provider of peer services.*

Q15: **Is the FO exploring options for parenting support in recovery? People have talked about the Celebrating Families program as an evidence based model. Can we work to try and bring such a program for parents in recovery?**

A15: *This is outside the scope of the FO, other opportunities related to this area of focus will be coming through the state soon.*