

# SUBSTANCE USE DISORDER TREATMENT COMMUNITY OF PRACTICE

Friday, May 11, 2018  
9:30AM-12:30PM



# WELCOME

# Agenda

- |               |   |
|---------------|---|
| 9:30 – 9:45   | Welcome and Introductions                                 |
| 9:45 – 10:30  | Review Shared Goals of the CoP & Discussion of Objectives |
| 10:30 – 11:35 | Review Insurance Barriers and Concerns                    |
| 11:35 – 12:25 | Determine Plan for July CoP Mtg                           |
| 12:25 – 12:30 | Closing   |

# What is a Community of Practice (CoP)?

- A Community of Practice (CoP) refers to a group of people who share a common interest, passion or a concern for something they do and who interact regularly to learn how to do it better. *(Wenger, 2006)*
- A CoP is a group that is created with the goal of gaining knowledge and sharing information and experiences related to a specific topic.

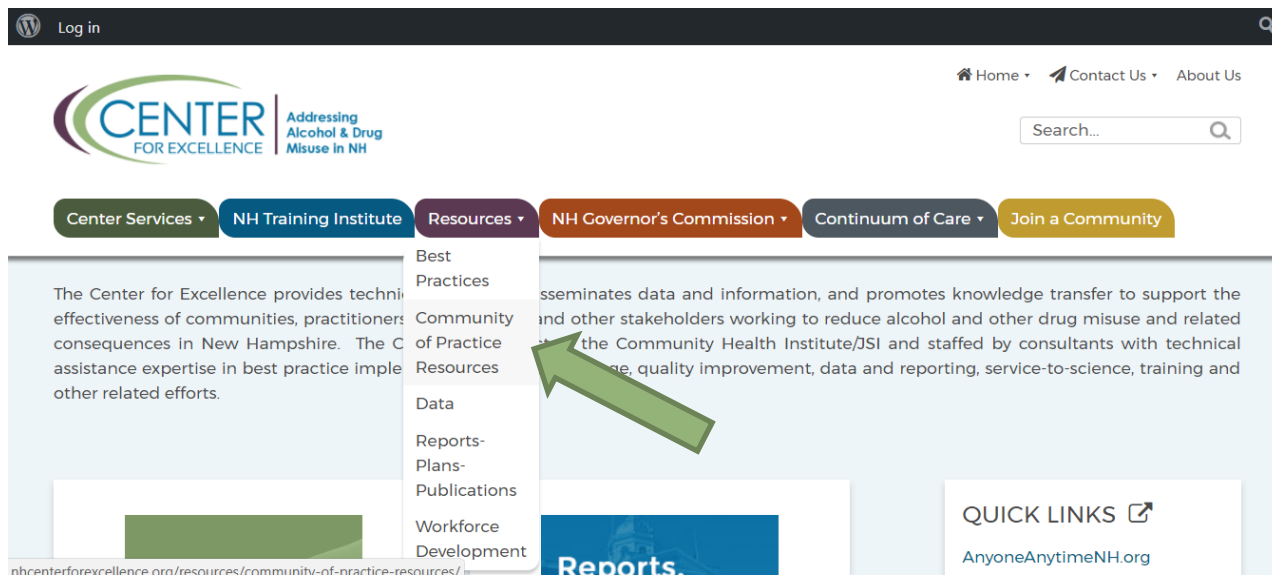
# CoP Opportunities

- Participants will have the opportunity to receive and engage in:
  - In-Person Meetings
  - Resources and Tools
  - Google Group
  - Individual Technical Assistance

# Resources & Tools

All materials will be posted on the NH Center for Excellence website.

<http://nhcenterforexcellence.org/resources/community-of-practice-resources/>



# SUD Treatment Google Group

To join the email-based discussion group,  
email Rekha Sreedhara at [rsreedhara@jsi.com](mailto:rsreedhara@jsi.com).

To share resources and join discussions, email:  
[TxCoP@googlegroups.com](mailto:TxCoP@googlegroups.com).

# Technical Assistance

TA may be requested.

<http://nhcenterforexcellence.org/center-services/request-ta/>

The screenshot shows the website's navigation menu with the following items: Center Services, NH Training Institute, Resources, NH Governor's Commission, Continuum of Care, and Join a Community. The 'Center Services' dropdown menu is open, showing 'Request Technical Assistance' as the selected option, indicated by a green arrow. The page header includes a 'Log in' button, a search bar, and navigation links for Home, Contact Us, and About Us. The footer contains the 'QUICK LINKS' section with the URL 'AnyoneAnytimeNH.org'.



# CoP Goal/Purpose

**What?**

**Who?**

**How?**

# Program-Specific Needs

- **PROBLEM STATEMENT:** What problem(s) are you experiencing as an agency that you would like to work on in this Community of Practice?
- **GOALS:** What goal(s) would you and your agency like to focus on?

# Program-Specific Needs

- **OBJECTIVES:** What are some measurable, realistic, and specific steps you as an agency can do to achieve your goal(s)?
- **METHODS:** What resources are available to help you achieve your goal(s)/objective(s)?

# Group Discussion

**What are your shared goals  
for this Community of  
Practice?**

# Challenges/Barriers Identified

Top concern:

## Insurance issues

- Group Discussion
- Evaluation
- Feedback
- CoP Goals
- Word Cloud



# Insurance Issues

- Prior authorization
- Concurrent review
- Medical necessity
- Carrier contracting requirements
- Carrier reimbursement requirements
- Other issues

# Determine Plan for Next CoP Meeting

- Which insurance companies should be invited to the next meeting?
- What problems are experienced with each insurance company?
- What strategies can providers and insurers implement to address these issues?

# Meeting Schedule

Every other month from 9:30AM-12:30PM

## Next Meeting:

July 13<sup>th</sup>

Location TBD

## Future Meetings:

September 14<sup>th</sup> & November 2<sup>nd</sup>

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